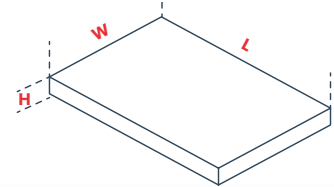


A simple low cost international letter mail solution to reach your customers around the world.

Mail Format Dimensions and Country Specific Requirements

Format	Max Dimensions (mm)			Min Dimensions (mm)	
	Length	Width	Height	Length	Width
Letter	245	165	5	140	90
Flat	381	305	20	245	165
Boxable	353	250	30	140	165
ROW	600	L+W+H < 900mm			
Italy Flat *	353	250	20		

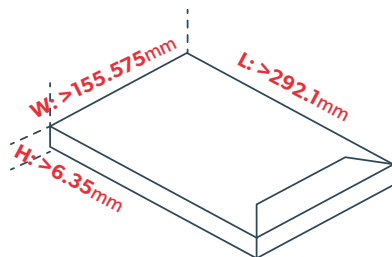
*Personal letters, invoices, bank statements, personal communications and any other transactional mail do not qualify for LetterMax Economy rates to Italy.



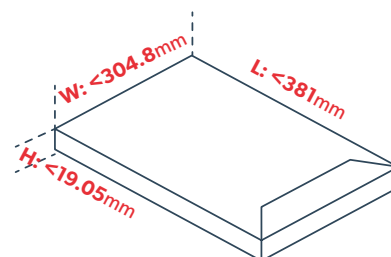
USA Flats

Format	Weight (g)		Max Dimensions (mm)			Service
	From	To	Length	Width	Height	
USA Flat	0	110	381	304.8	19.05	Standard Flat
USA Flat	111	450				Standard Flat
USA Flat	451	1,000				Bound Printed Matter Flat

USA Flats less than 450g must pass Flex Test (item must not be rigid in nature) to qualify for the Standard Flat service. Please speak with your Account Manager if you use potato-based polythene wrappers.



USA Flats must have one dimension that is greater than 155.575mm (6-1/8 inches) wide or 292.1mm (11-1/2 inches) long or 6.35mm (1/4 inch) high.



USA Flats must be no more than 304.8mm (12 inches) wide x 381mm (15 inches) long x 19.05mm (3/4 inch) high.

Presentation of mailing items

- Items to be sorted and bundled by country, format and weight band.
- Items do not need to be sorted by weight band for the following countries: **Argentina, Chile, India, Mexico, Pakistan, South Africa, Sri Lanka, Taiwan and Uruguay.**
- The PPI should be left blank for all countries.
- All rates are for printed matter items only without a value (non value items) except for the following:
 - India:** Transactional mail is not permitted. Magazines accompanied by CDs and/or DVDs are accepted as Printed Matter.
 - Taiwan:** Magazines accompanied by CDs and/or DVDs are accepted as Printed Matter.

* Working days excluding day of collection/delivery to London Hub.

For the LetterMax Value and Premium services please refer to the destination and delivery times on JPGL.com.

Country	ISO2	Mail Format		Delivery Aims*	
		Letter	Flat	Letter	Flat
Afghanistan	AF	Letter	Flat	13-24 days	13-24 days
Albania	AL		Flat		6-12 days
Algeria	DZ	Letter	Flat	13-24 days	13-24 days
American Samoa	AS	Letter	Flat	13-24 days	13-24 days
Angola	AO	Letter	Flat	13-24 days	13-24 days
Anguilla	AI	Letter	Flat	13-24 days	13-24 days
Antigua And Barbuda	AG	Letter	Flat	8-12 days	8-12 days
Argentina	AR	ROW	ROW	9-18 days	13-28 days
Armenia	AM	Letter	Flat	5-8 days	5-8 days
Aruba	AW	Letter		13-24 days	
Australia	AU	Letter	Flat	10-17 days	3-16 days
Austria	AT	Letter	Boxable	10-13 days	7-10 days
Azerbaijan	AZ	Letter	Flat	5-8 days	5-8 days
Bahamas	BS	Letter	Flat	8-12 days	13-24 days
Bangladesh	BD		Flat		13-24 days
Barbados	BB	Letter	Flat	6-14 days	6-14 days
Belarus	BY	Letter	Flat	5-8 days	5-8 days
Belize	BZ	ROW	Boxable	11-15 days	11-15 days
Benin	BJ	Letter	Flat	13-24 days	13-24 days
Bermuda	BM	Letter	Flat	13-24 days	13-24 days
Bhutan	BT	Letter	Flat	9+ days	9+ days
Bolivia	BO	Letter	Flat	13-24 days	13-24 days
Bosnia And Herzegovina - Pošte Srpske Banja Luka	BA	Letter	Flat	10-13 days	5-8 days
Botswana	BW		ROW		15-22 days
Brazil	BR	Letter	Flat	13-24 days	13-24 days
British Virgin Islands	VG	ROW	Boxable	11-15 days	11-15 days
Brunei Darussalam	BN	Letter	Flat	13-24 days	13-24 days
Bulgaria	BG		Flat		5-8 days
Burkina Faso	BF	Letter	Flat	13-24 days	13-24 days
Burundi	BI		Flat		13-24 days
Cameroon	CM		ROW		15-29 days
Canada	CA	Letter	Flat	11-17 days	11-17 days
Cape Verde	CV	ROW	Boxable	11-15 days	11-15 days
Cayman Islands	KY	Letter	Flat	13-24 days	13-24 days
Central African Rep.	CF	Letter	Flat	13-24 days	13-24 days
Chad	TD	Letter	Flat	13-24 days	13-24 days
Chile	CL	ROW	ROW	10-15 days	12-25 days
China (People's Rep.)	CN	Letter	Flat	8-12 days	8-12 days
Colombia	CO	ROW	ROW	11-27 days	11-27 days
Comoros	KM	Letter	Flat	8-12 days	8-12 days
Cook Islands	CK	ROW	Boxable	11-15 days	11-15 days
Costa Rica	CR	ROW	ROW	16-29 days	16-29 days
Croatia	HR	Letter	Flat	10-13 days	5-8 days
Cuba	CU	Letter	Flat	13-24 days	13-24 days
Cyprus	CY	Letter		10-13 days	
Czech Rep.	CZ	Letter	Flat	5-9 days	5-8 days
Democratic Republic Of The Congo	CD	Letter	Flat	13-24 days	13-24 days
Denmark	DK	Letter	Boxable	5-9 days	10-13 days
Djibouti	DJ	Letter	Flat	13-24 days	13-24 days
Dominica	DM	Letter	Flat	13-24 days	13-24 days
Dominican Republic	DO	ROW	ROW	19-30 days	19-30 days
Ecuador	EC	Letter	ROW	13-24 days	15-27 days
Egypt	EG		ROW		14-25 days

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For the LetterMax Value and Premium services please refer to the destination and delivery times on JPGL.com.

Country	ISO2	Mail Format		Delivery Aims*	
		Letter	Flat	Letter	Flat
El Salvador	SV	ROW	ROW	18-29 days	18-29 days
Equatorial Guinea	GQ	Letter	Flat	13-24 days	13-24 days
Eritrea	ER	Letter	Flat	13-24 days	13-24 days
Estonia	EE	Letter	Flat	5-8 days	5-8 days
Ethiopia	ET		ROW		15-17 days
Faroe Islands	FO	ROW	Boxable	7-10 days	7-10 days
Fiji	FJ	Letter	Flat	13-24 days	13-24 days
Finland	FI	Letter	Boxable	9-11 days	9-11 days
France	FR	Letter	Boxable	3-6 days	7-10 days
French Polynesia	PF	Letter	Flat	13-24 days	13-24 days
Gambia	GM	Letter	Flat	13-24 days	13-24 days
Georgia	GE	Letter	Flat	5-8 days	5-8 days
Germany	DE	Letter	Boxable	5-9 days	10-13 days
Ghana	GH		ROW		15-19 days
Gibraltar	GI	Letter		11-13 days	
Greece	GR	Letter	Boxable	11-13 days	11-13 days
Greenland	GL	ROW	Boxable	7-10 days	7-10 days
Grenada	GD	Letter	Flat	6-11 days	13-24 days
Guadeloupe	GP	Letter	Flat	13-24 days	13-24 days
Guatemala	GT	ROW	ROW	18-28 days	18-28 days
Guinea	GN	Letter	Flat	13-24 days	13-24 days
Guinea - Bissau	GW	Letter	ROW	9+ days	11-15 days
Guyana	GY	Letter	Flat	13-24 days	13-24 days
Haiti	HT	ROW	Boxable	9-13 days	9-13 days
Honduras (Rep.)	HN	Letter	Flat	6-11 days	13-24 days
Hong Kong, China	HK	Letter	Flat	7-15 days	13-24 days
Hungary	HU	Letter	Flat	5-8 days	5-8 days
India	IN		ROW		7-13 days
Indonesia	ID		ROW		11-13 days
Iran (Islamic Rep.)	IR	Letter	Flat	13-24 days	13-24 days
Israel	IL	Letter		11-22 days	
Italy	IT	Letter	Italy Flat	5-10 days	5-7 days
Jamaica	JM	Letter	Flat	13-24 days	13-24 days
Japan	JP		Flat		5-14 days
Jersey, Channel Islands	JE	Letter	Flat	9+ days	9+ days
Kazakhstan	KZ	Letter	Flat	5-8 days	5-8 days
Kenya	KE		Flat		13-24 days
Kiribati	KI	ROW	Boxable	11-15 days	11-15 days
Korea (Rep.)	KR		Flat		11-15 days
Kyrgyzstan	KG	Letter	Flat	8-11 days	8-11 days
Lao People'S Dem. Rep.	LA	Letter	Flat	13-24 days	13-24 days
Latvia	LV	Letter	Flat	11-13 days	5-8 days
Lebanon	LB		Boxable		9-13 days
Lesotho	LS	Letter	Flat	13-24 days	13-24 days
Liberia	LR	Letter	Flat	13-24 days	13-24 days
Libya	LY	Letter	Flat	13-24 days	13-24 days
Liechtenstein	LI	ROW	Boxable	7-10 days	7-10 days
Lithuania	LT		Flat		5-8 days
Luxembourg	LU	Letter	Flat	7-9 days	7-9 days
Madagascar	MG	Letter	Flat	13-24 days	13-24 days
Malawi	MW	Letter	Flat	13-24 days	13-24 days
Malaysia	MY		ROW		15-24 days
Maldives	MV	Letter	Flat	13-24 days	13-24 days
Mali	ML	Letter	Flat	13-24 days	13-24 days

* Working days excluding day of collection/delivery to London Hub.

For the LetterMax Value and Premium services please refer to the destination and delivery times on JPGL.com.

Country	IS02	Mail Format		Delivery Aims*	
		Letter	Flat	Letter	Flat
Malta	MT	Letter		6-10 days	
Martinique	MQ	Letter	Flat	13-24 days	13-24 days
Mauritania	MR	Letter	Flat	13-24 days	13-24 days
Mauritius	MU	ROW	ROW	11-13 days	11-13 days
Mexico	MX	ROW	ROW	10-15 days	15-26 days
Moldova	MD	Letter	Flat	5-8 days	5-8 days
Monaco	MC	Letter	Flat	11-13 days	11-13 days
Mongolia	MN	Letter	Flat	8-11 days	8-11 days
Montenegro	ME	Letter	Flat	5-8 days	5-8 days
Morocco	MA	Letter	ROW	13-24 days	15-17 days
Mozambique	MZ	ROW	ROW	15-22 days	15-22 days
Myanmar	MM	Letter	Flat	8-12 days	8-12 days
Namibia	NA	Letter	ROW	13-24 days	15-19 days
Nauru	NR	Letter	Flat	8-16 days	8-18 days
Nepal	NP	Letter	Flat	13-24 days	13-24 days
Netherlands	NL	Letter	Flat	5-9 days	7-10 days
Netherlands - Antilles	AN	ROW	Boxable	9-13 days	9-13 days
New Caledonia	NC	Letter	Flat	13-24 days	13-24 days
New Zealand	NZ	Letter	Flat	13-24 days	13-24 days
Nicaragua	NI	Letter	Flat	13-24 days	13-24 days
Niger	NE	Letter	Flat	13-24 days	13-24 days
Nigeria	NG		ROW		15-29 days
Norfolk Island	NF	Letter	Flat	13-24 days	3-16 days
Norway	NO	Letter	Flat	6-10 days	9-11 days
Pakistan	PK	ROW	ROW	9-13 days	9-13 days
Palestine	PS	ROW	Boxable	11-15 days	11-15 days
Papua New Guinea	PG	Letter	Flat	13-24 days	13-24 days
Paraguay	PY	ROW	ROW	16-29 days	16-29 days
Peru	PE	ROW	ROW	11-26 days	11-26 days
Philippines	PH		ROW		16-29 days
Pitcairn Islands	PN	Letter	Flat	13-24 days	13-24 days
Poland	PL		Flat		5-8 days
Portugal	PT	Letter	Boxable	6-10 days	11-13 days
Qatar	QA	Letter		5-20 days	
Reunion	RE	Letter	Flat	13-24 days	13-24 days
Romania	RO		Flat		5-8 days
Russian Federation	RU	Letter	Flat	5-8 days	5-8 days
Rwanda	RW	Letter	Flat	13-24 days	13-24 days
Saint Christopher (St. Kitts) And Nevis	KN	Letter	Flat	13-24 days	13-24 days
Saint Lucia	LC	Letter	Flat	8-12 days	8-12 days
Saint Vincent And The Grenadines	VC	Letter	Flat	13-24 days	13-24 days
San Marino	SM	Letter	Flat	11-13 days	11-13 days
Sao Tome And Principe	ST	Letter	Flat	9+ days	9+ days
Saudi Arabia	SA	Letter	Flat	13-24 days	13-24 days
Senegal	SN		Flat		13-24 days
Serbia	RS	Letter	Flat	5-8 days	5-8 days
Sierra Leone	SL	Letter	Flat	13-24 days	13-24 days
Singapore	SG	Letter	Flat	7-15 days	11-15 days
Slovakia	SK	Letter	Flat	5-8 days	5-8 days
Slovenia	SI	Letter	Flat	5-8 days	5-8 days
Solomon Islands	SB	Letter	ROW	9+ days	11-15 days
South Africa	ZA		ROW		13-16 days
Spain	ES	Letter	Boxable	5-9 days	11-13 days

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For the LetterMax Value and Premium services please refer to the destination and delivery times on JPGL.com.

Country	ISO2	Mail Format		Delivery Aims*	
		Letter	Flat	Letter	Flat
Sri Lanka	LK	ROW	ROW	9-13 days	9-13 days
St Helena	SH	ROW	Boxable	11-15 days	11-15 days
Sudan	SD	Letter	Flat	13-24 days	13-24 days
Suriname	SR	Letter	Flat	13-24 days	13-24 days
Swaziland	SZ	Letter	Flat	13-24 days	13-24 days
Sweden	SE	Letter	Boxable	10-12 days	10-12 days
Switzerland	CH	Letter	Boxable	10-13 days	10-13 days
Syrian Arab Rep.	SY	Letter	Flat	13-24 days	13-24 days
Taiwan	TW		Flat		9-15 days
Tajikistan	TJ	Letter	Flat	8-11 days	8-11 days
Tanzania (United Rep.)	TZ		ROW		13-15 days
Thailand	TH		ROW		11-13 days
The Former Yugoslav Republic Of Macedonia	MK	Letter	Flat	10-13 days	8-11 days
Timor-Leste (Dem. Rep.)	TL	Letter	Flat	6-14 days	6-14 days
Togo	TG		Flat		13-24 days
Tokelau	TK	ROW	Boxable	11-15 days	11-15 days
Tonga	TO	Letter	Flat	13-24 days	13-24 days
Trinidad And Tobago	TT	Letter		6-14 days	
Tunisia	TN		Flat		6-12 days
Turkey	TR	Letter	Flat	13-24 days	13-24 days
Turkmenistan	TM	Letter	Flat	8-11 days	8-11 days
Turks And Caicos Islands	TC	Letter	Flat	13-24 days	13-24 days
Tuvalu	TV	Letter	Boxable	8-16 days	11-15 days
Uganda	UG	Letter	ROW	13-24 days	13-16 days
Ukraine	UA	Letter	Flat	5-8 days	5-8 days
United Arab Emirates	AE		Flat		13-24 days
United States Of America	US		USA Flat		7-21 days
Uruguay	UY	ROW	Flat	9-18 days	13-24 days
Uzbekistan	UZ	Letter	Flat	8-11 days	8-11 days
Vanuatu	VU	Letter	Flat	13-24 days	13-24 days
Vatican	VA	Letter	Flat	11-13 days	11-13 days
Venezuela (Bolivarian Rep.)	VE	Letter	Flat	13-24 days	13-24 days
Viet Nam	VN		ROW		16-29 days
Wallis And Futuna Islands	WF	Letter	Flat	9+ days	9+ days
Western Samoa	WS	Letter	Flat	13-24 days	6-14 days
Yemen	YE	Letter	Flat	13-24 days	13-24 days
Zambia	ZM		ROW		15-19 days
Zimbabwe	ZW		ROW		15-22 days